TUFF Phones Ltd warrants this product as free of defects in materials, design and workmanship for a period of twelve months. The warranty time starts at the date of purchase. If during the period of warranty this product proves defective under normal use and service you should return the product to the retailer from whom it was originally purchased. The liability of TUFF Phones Ltd for any loss or damage, including, but not limited to, loss of use, down time, and loss of sales, resulting from the defect or other cause is limited to the cost of repair and/or replacement of the product within the warranty period.

For further questions please contact TUFF Phones Ltd:

TUFF Phones Ltd,

Top Floor, St John’s House

St John’s Street

Chichester, West Sussex

PO19 1UU, United Kingdom

contact@tuffphones.co.uk

UK 0845 388 3764

Int. +44 845 388 3764

Available Monday – Friday, 8:30 am – 5:30 pm GMT (not during public holidays)

Warranty Conditions

1. The warranty is only valid when the warranty card is properly completed and upon presentation of proof of purchase consisting of the original invoice or sales slip confirmation, indicating the date of purchase, dealer's name, model, serial/IMEI No. and product number.

2. TUFF Phones Ltd’s obligations are to the repair of the defective part, and at its discretion, replacement of the product (service exchange unit).

3. Warranty repairs must be carried out by an authorised TUFF Phones Ltd dealer/service center. No reimbursement will be made for repairs carried out by an unauthorised TUFF Phones Ltd center and warranty cover will not be valid for any repairs or damage caused by such repairs.

4. Repair or replacement under the terms of this warranty do not give right to extension to or a new starting period of warranty. Repair or direct replacement under the terms of this warranty may be fulfilled with functionally equivalent service exchange units.

5. The warranty is not applicable in cases other than defects in materials, design and workmanship.

The warranty does not cover the following:

- Periodic checks, maintenance, repair and replacement of parts due to normal wear and tear.
- Abuse or misuse, including but not solely limited to the failure to use this product for its normal purposes or in accordance with TUFF Phones Ltd instructions for usage and maintenance.
- Upgrading of software due to changes in network parameters.
- Repair or replacement under the terms of this warranty does not give right to extension to or a new starting period of warranty. Repair or direct replacement under the terms of this warranty may be fulfilled with functionally equivalent service exchange units.

Disclaimer

SIM cards and stored data:

TUFF Phones Ltd shall not be held responsible for ensuring that the SIM card is removed from any returned products and for saving any stored data, for either in guarantee and out of guarantee products.

6. This warranty does not affect the consumer’s statutory rights nor the consumer’s rights against the dealer.

This warranty does not affect the consumer’s sole and exclusive remedy and neither TUFF Phones Ltd nor its subsidiaries or the distributors listed in this warranty document shall be liable for any incidental or consequential damage to any express or implied warranty of this product.

7. Repaired or replaced products may include new and/or refurbished components and equipment.

DEVİCE WARRANY

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